

Rebels & Realms

General Event Policy

Version 2027.1 | Effective 09-30-2026

TABLE OF CONTENTS (navigable)

- [1. Purpose, Scope, & Related Policies](#)
- [2. Policy Versions & Updates](#)
- [3. Registration, Credentials & Age Requirements](#)
- [4. Ticketing, Transfers, Refunds, & Event Changes](#)
- [5. Security, Entry, & Prohibited Items](#)
- [6. Photography, Recording, & Media](#)
- [7. Sales, Solicitation, Signings, & Queues](#)
- [8. Cosplay, Costumes, & Props](#)
- [9. Panels, Special Events, & Alcohol](#)
- [10. Health, Medical Emergencies, & Emergency Procedures](#)
- [11. Personal Property & Lost and Found](#)
- [12. Enforcement & Removal](#)
- [13. Official Communications & Contact](#)
- [14. General Legal Terms](#)

1. Purpose, Scope, & Related Policies

1.1 Purpose & Scope

This General Event Policy applies to attendees and, where applicable, Exhibitors, Narrators, Ambassadors, volunteers, contractors, staff, and other participants in Rebels & Realms (“Participants”).

Certain Participants are also subject to separate agreements or role-specific policies. Where a signed agreement contains more specific terms governing payment, cancellation, participant, or other contractual obligations, the signed agreement controls those matters.

1.2 Related R&R Policies

1.2.1 Generative AI Policy

Rebels & Realms maintains a separate Generative AI Policy governing the use of generative AI by covered Event participants and in materials, products, promotions, and other uses within the Policy’s scope.

Exhibitors and other contracted participants subject to the Generative AI Policy are responsible for complying with the version applicable to their participation. This General Event Policy does not expand the Generative AI Policy to persons or activities outside its stated scope.

Current Policy: <https://www.rebelsandrealms.com/policies>

Previous Versions: located below current policies at the website above

1.2.2 Code of Conduct

All Participants are expected to contribute to a respectful, safe, and welcoming Event environment. Harassment, discrimination, threats, stalking, unwanted physical or sexual contact, intimidation, retaliation, and other conduct prohibited by the Rebels & Realms Code of Conduct are not permitted.

The Code of Conduct also explains reporting options, review procedures, temporary safety measures and possible outcomes.

Read the full Code of Conduct: <https://www.rebelsandrealms.com/policies>

1.2.3 Accessibility & Accommodations

Rebels & Realms provides accessibility accommodations and encourages Participants to communicate access needs in advance where possible. Advance notice is not required for every accommodation, and requests made closer to or during the Event will be considered and provided where reasonably possible.

R&R does not require disclosure of a diagnosis or detailed medical history to request the accommodations described in its Accessibility & Accommodations Policy.

Read the full Accessibility & Accommodations Policy: <https://www.rebelsandrealms.com/policies>

Submit an Accommodation Request: <https://rebelsandrealms.com/accessibility#request>

1.3 Contracted Participants

Exhibitors, Narrators, Ambassadors, volunteers, contractors, staff, and other Participants may be subject to additional agreements, policies, or role-specific requirements. Where a signed agreement or more specific R&R policy governs a subject differently from this General Event Policy, the more specific provision controls for that subject.

Nothing in this General Event Policy modifies a Participant's payment obligations, cancellation rights, refund terms, benefits, or other contractual rights established in a separately signed agreement.

2. Policy Versions & Updates

2.1 Current Version

The current Rebels & Realms General Event Policy will be maintained at <https://www.rebelsandrealms.com/policies> and will display its version number and effective date. Prior versions will remain available at the same web address below the current policies.

2.2 Non-Material Updates

Clarifications, schedule references, contact information, expanded services, operations procedures, and other changes that do not materially alter a Participant's purchased rights or substantive obligations may become effective when published.

2.3 Material Changes

Material changes affecting purchased Event access, Participant obligations, refund rights, or other substantive terms will be communicated through R&R's official communication channel before becoming enforceable against affected Participants, except where immediate change is reasonably necessary for safety, legal compliance, or Venue requirements.

2.4 Prospective Application

Updated rules will ordinarily apply prospectively. Conduct that complied with the applicable policy when it occurred will not become a violation solely because a later version changes the rule.

2.5 Specific Policies and Agreements

Where a dedicated R&R policy for signed participation agreement governs a subject more specifically than this General Event Policy, the more specific document controls or that subject.

3. Registration, Credentials, & Age Requirements

3.1 Registration & Identity Verification

Registration is required before Event access. Because Rebels & Realms is an age-restricted Event, Participants must present a valid, government-issued photo ID when requested during registration.

Registration hours, locations, and ticket-tier access times will be published in the current Event Schedule.

Where R&R permits a preferred or display name on Event credentials the name displayed publicly does not need to match the Participant's legal name; however, R&R may maintain and use the Participant's legal name as necessary for ticket verification, age verification, payment records, legal compliance, or Event administration.

3.2 Event Credentials

Event badges, wristbands, or other credentials must be worn or presented as directed while accessing Event spaces.

Credentials are assigned to the registered Participant and may not be shared, duplicated, sold, or transferred except through an R&R authorized ticket transfer.

Lost or damaged credentials should be reported to Registration. Replacement credentials may require identity verification and invalidation of the original credential.

3.3 Age Requirements

Rebels & Realms is a strictly 18+ event.

Alcohol may be served during portions of the Event. Participants must be 21 years of age or older and show a valid, government-issued photo ID in order to be served.

4. Ticketing, Transfers, Refunds & Event Changes

4.1 Refund Amounts & Processing Fees

Unless otherwise expressly stated, any refund issued under this Policy is limited to amounts actually received and retained by R&R for the applicable ticket or Event purchase.

Processing fees, service fees, transaction fees, platform fees, or similar charges imposed by Wix, a payment processor, or another third-party provider are refundable onto to the extent those amounts are returned or credited to R&R in connection with the refund. R&R is not responsible for reimbursing fees retained by a third-party provider.

4.2 Voluntary Cancellation

Except during the Seven-Day Courtesy Period described below, Event tickets are nonrefundable if the ticket holder chooses not to attend.

4.3 Seven-Day Courtesy Period

A ticket purchaser may request cancellation within seven (7) calendar days after purchase for a refund of amounts paid for Event admission and separately purchased Event experiences included in the cancellation, subject to Section 4.1, except for tickets purchased on or after June 1, 2027. Tickets purchased after that date are nonrefundable when purchased.

4.4 Ticket Transfers

Ticket-holder name changes are permitted through June 30, 2027 using the transfer process designated by R&R. Tickets may not be resold above their original purchase price or transferred through unauthorized resale channels.

4.5 Cancellation by R&R

If R&R voluntarily cancels the Event for reasons within its reasonable control and does not provide a replacement Event, affected ticket holders will receive a refund of amounts paid for undelivered Event admission and separately purchased Event experiences, subject to Section 4.1.

4.6 Rescheduling or Material Relocation

If the Event is materially rescheduled or relocated, existing tickets will remain valid for the replacement Event. R&R will provide affected ticket holders a stated period in which they may elect not to transfer their ticket and request the refund or other remedy announced for the change.

4.7 Force Majeure

If circumstances beyond R&R's reasonable control prevent the Event from occurring as planned, R&R may reschedule, relocate, modify, or if necessary, cancel the Event. If the Event is permanently cancelled, R&R will determine refund eligibility after accounting for Event funds that remain recoverable and unavoidable third-party commitments. R&R will communicate the resulting refund or credit process to affected ticket holders.

5. Security, Entry, & Prohibited Items

5.1 Security

R&R may hire professional security personnel or off-duty police officers to provide security during the Event.

5.2 Entry & Re-Entry

Bags, carts, containers, and similar items may be subject to inspection as a condition of entry or re-entry, or where reasonably necessary to address an Event safety or security concern.

5.3 Prohibited Items

Participants may not bring into R&R Event spaces:

- Items prohibited by applicable law or Venue rules;
- Functional weapons or prohibited weapon replicas as further described in Section 8;
- Explosives, incendiary devices, fireworks, or hazardous materials;
- Outside alcoholic beverages where prohibited by Venue policy;
- Drones or other remotely operated devices unless specifically authorized by R&R and the Venue;
- or
- Any item that Event or Venue staff reasonably determines creates a material safety, accessibility, security, or operation hazard.

An item that is denied entry must be removed from Event property or otherwise secured outside the Event before the Participant may re-enter. R&R does not provide storage for prohibited items.

6. Photography, Recording, & Media

6.1 Personal Photography

Casual photography and short-form personal video recording are permitted in public Event spaces unless signage, Event staff, a presenter, or a specific activity indicates otherwise.

6.2 Focused Recording & Consent

Obtain permission before taking a posed photograph of another person or making that person or their conversation the intentional focus of sustained photography or recording.

Incidental appearance in photographs or video of crowds, lines, public Event spaces, or backgrounds does not require individual permission.

6.3 Signings & Interactions

Photography or recording during an author, narrator, vendor, or other participant interaction is subject to that participant's stated preferences. Participants may decline photographs or recording at any time.

6.4 Panels

Still photography and brief personal video clips are permitted during panels unless otherwise announced. Full-session recording, continuous recording, and livestreaming are prohibited without prior authorization from R&R and the participating presenters.

Flash photography is prohibited during programming unless expressly permitted.

6.5 No-Recording Areas

Photography and recording are prohibited in restrooms, changing areas, designated staff/backstage areas, the Quiet Room, Accessibility Lounge, or any other space designated as private or no-media.

6.6 Official Event Media

R&R may photograph or record public Event spaces for Event documentation and promotion. By attending, Participants acknowledge that they may appear incidentally in crowd or background footage. R&R will seek consent before intentionally featuring an individual in an interview, testimonial, posed promotional image, or comparable focused content where reasonably practicable.

6.7 Commercial & Press Recording

Commercial photography, professional media coverage, interviews conducted for publication, and other organized media activity require prior R&R authorization or appropriate media credentials.

7. Sales, Solicitation, Signings, & Queues

7.1 Unauthorized Sales & Solicitation

Attendees may not conduct unauthorized sales, take orders, provide paid services, solicit customers, distribute commercial promotional materials, operate an unofficial booth or display, or otherwise conduct commercial activity within Event spaces without prior R&R authorization.

Personal gifts, book trades, exchanges between individuals, and participation in official R&R activities or exchanges are not considered unauthorized commercial activity.

Approved Exhibitors and other authorized participants remain subject to their applicable participation agreements and Event rules.

7.2 Author Signings

Individual Authors and other signing Participants may establish reasonable limits concerning the number or type of items signed, personalization, photographs, outside books, or other aspects of their signing interaction. Attendees must follow posted signing instructions and reasonable directions from the signer, their assistant, or Event staff.

Books or other items purchased at the Event are welcome for signing where permitted. Whether outside items will be signed remains at the individual signer's discretion.

7.3 Queues & Signing Availability

R&R may cap, pause, close, reorganize, or otherwise manage a signing or activity queue when reasonably necessary because of time, capacity, safety, accessibility, or Event operations.

Entry into a queue does not guarantee a signature, personalization, photograph, merchandise purchase, or interaction with a particular Participant.

Attendees may not cut, hold, sell, or transfer places in line except where expressly permitted by Event staff or as part of an accommodation under the Accessibility & Accommodations Policy. Accessibility accommodations, including approved Stand-In or equivalent queue accommodations, are not considered line cutting and must be honored in accordance with the current Accessibility & Accommodations Policy.

8. Cosplay, Costumes, & Props

8.1 Functional Weapons

Functional weapons are prohibited in R&R Event spaces, subject to applicable law and authorized law-enforcement/security exceptions. Prohibited items include but are not limited to:

- firearms and ammunition;
- functional knives/swords/blades;
- bows/crossbows capable of firing;
- airsoft, BB, pellet or similar projectile weapons;

- explosives/incendiaries;
- stun weapons and other functional weapons.

8.2 Prop Weapons

Prop weapons that are made of foam, plastic, resin, lightweight wood, and other similar materials are generally considered allowed, provided they are nonfunctional, incapable of firing a projectile or functioning as the weapon they represent, and are capable of being safely carried through a crowded convention environment.

A prohibited or unsafe item may be denied entry. The Participant may be required to remove the item from Event property or otherwise secure it outside the Event before re-entry. R&R does not provide storage for prohibited weapons or props.

8.3 Peace-bonding

Peace-bonding means securing or marking an approved prop in a manner determined by Event staff to show that it has been inspected and to reduce the likelihood that it can be drawn, activated, or used unsafely during the Event.

Props subject to inspection must remain peace-bonded while inside Event spaces. Altering or removing a peace-bond may require the prop to be reinspected or removed from the Event.

8.4 Bows and Arrows

Prop bows must be unstrung, incapable of firing, or otherwise rendered nonfunctional. Prop arrows must have no functional or sharpened tips and must remain secured in a quiver or display arrangement.

8.5 Firearm Replicas

Realistic firearm replicas must be clearly nonfunctional, incapable of accepting or firing ammunition, and presented for inspection. Event or Venue staff may prohibit a replica that cannot reasonably be distinguished or safely managed as a cosplay prop.

Firearm replicas must remain holstered or otherwise secured to a costume while the Participant is moving through Event spaces, except while being intentionally handled for a photograph or other permitted activity.

8.6 Prop Behavior

Props may not be swung, brandished, pointed at another person without consent, used for mock combat in crowded Event spaces, or handled in a manner that creates a safety hazard.

8.7 Costume Safety & Coverage

Cosplay and costumes are welcome, including mature or adult-themed costumes appropriate to the nature of the Event. Costumes must comply with applicable law, Venue requirements, and the R&R Code of Conduct.

Costume elements may not display prohibited hate symbols or discriminatory content as defined by the Code of Conduct.

Participants must wear footwear in Event spaces except where an approved accommodation or specific Event activity provides otherwise.

8.8 Masks & Head Coverings

Masks, helmets, veils, and other costume head coverings are permitted unless otherwise restricted for a specific activity. Costume headgear must allow the wearer to navigate Event spaces safely and may not create an unreasonable obstruction or hazard.

Participants wearing costume masks, helmets, or other face coverings that are not religious, cultural, or disability-related may be asked to temporarily remove or adjust them when reasonably necessary for age or identity verification, security screening, or safety.

Religious, cultural, and disability-related face or head coverings are permitted and will not be treated as costume items solely because they cover part or all of the head or face.

R&R does not require Participants to remove or adjust a religious, cultural, or disability-related face or head covering for general Event access. Where ordinary visual identity verification is not reasonably available, Registration staff will use an alternative verification method or refer the Participant to a designated Registration lead for assistance.

Alternative verification may include confirming registration information, ticket information, identifying information appearing on a valid government-issued ID, or another reasonable method sufficient to verify Event eligibility without requiring removal of the covering.

Requirements imposed by government authorities, emergency responders, or other persons acting under independent legal authority are outside R&R's control.

9. Panel, Special Events, & Alcohol

9.1 Seating

General seating is first-come, first-served except for reserved accessibility seating, Support Person seating, operational holds, or other seating designated by Event staff. Attendees may not save seats except where permitted as part of an approved accommodation or by Event staff.

9.2 Program Etiquette

Participants should avoid disruptive conversations, repeated outbursts, interruptions, or other conduct that materially interferes with a panel, presentation, performance, or other scheduled program.

Audience participation is welcome when invited by the moderator or presenter. Participants who repeatedly disrupt programming after being asked to stop may be required to leave the session or may be subject to further action under Section 12.

Photography and recording during programming are governed by Section 6 of this Policy.

9.3 Alcohol Service

Participants are responsible for monitoring their own alcohol consumption and arranging safe transportation as needed. Alcohol service is controlled by the Venue and its licensed service personnel, who may refuse or discontinue service. Outside alcohol is prohibited where required by Venue policy. Alcohol-related behavior remains subject to the Code of Conduct.

10. Health, Medical Emergencies, & Emergency Procedures

10.1. Communicable Illness

Participants should not attend the Event while knowingly experiencing a contagious illness that could reasonably pose a risk to others.

Where R&R has a reasonable basis to believe a Participant presents an immediate communicable health or safety risk, Event or Venue staff may take reasonable steps to protect the Participant and others, including seeking medical assistance, temporarily limiting access, or requesting departure where appropriate.

Disability-related characteristics, chronic medical symptoms, mobility needs, or the use of an accommodation will not, by themselves, be treated as evidence of contagious illness.

10.2 Medical Emergencies

In a medical emergency, call 911. Participants should not delay emergency medical care while attempting to contact R&R.

Event staff and volunteers are not medical professionals unless specifically identified and assigned in that capacity. Any on-site or standby medical services contracted for the Event will be identified in current Event information when confirmed.

10.3 Emergencies, Evacuation, & Venue Instructions

During an emergency, Participants must follow instructions issued by emergency responders, Venue personnel, security, or authorized R&R staff.

R&R may temporarily suspend programming, restrict entry, relocate activities, evacuate Event spaces, or delay re-entry when reasonably necessary for safety or emergency response.

Participants may not re-enter an evacuated or restricted area until authorized to do so. Participants who require assistance during an evacuation or emergency should notify Event or Venue staff when reasonably possible. R&R will make reasonable efforts to support disability-related emergency access needs in coordination with the Venue.

11. Personal Property & Lost and Found

11.1 Personal Property

Participants are responsible for their own phones, bags, books, merchandise, costumes, mobility-device accessories, payment methods, and other personal property.

R&R does not guarantee the security of personal belongings and is not responsible for loss, theft, or damage caused by third parties except to the extent liability arises from R&R's negligence, willful misconduct, or another basis that cannot lawfully be disclaimed.

Participants are encouraged to keep valuable, irreplaceable, or sensitive property with them or otherwise appropriately secured.

11.2 Lost & Found

Found property should be turned in to staff or volunteers at the Registration counter. R&R will make reasonable efforts to reunite identifiable lost property with its owner. After the Event, inquiries may be submitted to admin@rebelsandrealms.com.

If requested, R&R may return recoverable property by mail at the owner's expense where reasonably practicable.

Property remaining unclaimed thirty (30) calendar days after the Event may be donated, discarded, or otherwise disposed of at R&R's discretion. R&R is not responsible for property after that period.

12. Enforcement & Removal

12.1 Compliance

Participants must comply with applicable law, Venue rules, reasonable safety instructions, and Event staff directions.

12.2 Available Actions

R&R may take action reasonably appropriate to a policy violation or immediate safety concern, including warnings, corrective instructions, restriction of an activity, removal of prohibited materials, temporary restriction of access, or removal from the Event. Serious or repeated violations may affect eligibility for future R&R events.

12.3 Reports & Temporary Measures

A report or allegation alone does not establish that a violation occurred. R&R may review reasonably available information and may take temporary measures where reasonably necessary for safety or Event operations.

12.4 Refunds & Contracted Participants

Refund eligibility following removal or termination is determined by the applicable ticket terms, participation agreement, or other governing policy.

Where a contracted Participant is subject to a signed agreement, that agreement governs any additional consequences affecting participation fees, sponsorship fees, booth rights, compensation, credentials, or other contracted benefits.

13. Official Communications & Contact

13.1 Official Channels

R&R's website, email communications, ticketing or registration systems, and forms specifically designated by R&R are the official channels for Event notices, ticket matters, policy updates, accommodation requests, and other communications requiring a reliable record.

General questions may be sent to admin@rebelsandrealms.com.

13.2 Social Media

R&R may communicate informally through social media posts, comments, groups, or direct messages; however, social media messages are not guaranteed to be seen or answered and should not be relied upon for refunds, ticket transfers, accessibility requests, formal reports, time-sensitive matters, or other communications requiring confirmation.

Where R&R provides a specific form or reporting process for a matter, Participants should use that process.

13.3 Participant Contact Information

Participants are responsible for providing a current email address when purchasing or registering a ticket and for reasonably monitoring that account, including spam or filtered folders, for Event communications.

R&R is not responsible for notices missed because a Participant supplied inaccurate or outdated contact information.

14. General Legal Terms

14.1 Governing Documents

This General Event Policy should be read together with the related R&R policies identified in Section 1.2 and, where applicable, any ticket terms or signed participation agreement. A more specific provision controls over a general provision addressing the same subject.

14.2 Severability

If any provision of this Policy is determined to be unenforceable, the remaining provisions will continue in effect to the fullest extent permitted by law.

14.3 No Waiver

R&R's decision not to enforce a provision on one occasion does not waive its right to enforce that provision later.

14.4 Headings & Organization

Section titles, subsection headings, the Table of Contents, numbering, and other organizational formatting are provided solely for convenience and navigation and do not define, limit, expand, or otherwise affect the meaning of this Policy.